

Privacy Policy

Last Updated: 14-07-2025

This Privacy Policy describes how Zeen Digital Solutions LLP("we", "us", or "our") collects, uses, discloses, and protects your personal information when you visit or make a purchase from <https://gymzeen.com> (the "Site") or use any of our services (collectively, the "Services").

By using our Services, you agree to the collection and use of information as outlined in this Privacy Policy. If you do not agree, please do not use the Services.

1. Information We Collect

a) Information You Provide Directly

- Contact details: Name, phone number, email address, postal address
- Order details: Product purchase history, billing/shipping information
- Account information: Login credentials, preferences
- Customer support queries and feedback

b) Automatically Collected Information

- IP address
- Browser type and version
- Device type and operating system
- Pages visited, time spent, and referring URLs

This data is gathered using technologies like cookies and other tracking tools to enhance your browsing experience and improve our services.

c) Third-Party Sources

- Payment gateways (e.g., to process transactions)
- Analytics providers (e.g., to analyze traffic and usage patterns)
- Advertising or marketing platforms (e.g., to optimize campaign performance)

2. How We Use Your Information

- Process and fulfill orders
- Communicate with you about orders, updates, or issues
- Improve the functionality and user experience of the website
- Respond to inquiries and provide customer support
- Send promotional emails, newsletters, and marketing offers (you can opt out anytime)
- Monitor and prevent fraudulent transactions and abuse of our Services

3. How We Share Your Information

Your personal information may be shared only in limited circumstances:

- With service providers such as payment processors, hosting providers, and email service platforms
- With business partners to conduct joint promotions or events (only with your consent)
- With legal authorities where required by law, to protect our rights or in connection with a legal claim
- With affiliates or during business restructuring, such as mergers or acquisitions

We do not sell your personal information. We do not share sensitive personal information for targeted advertising purposes.

4. Cookies and Tracking Technologies

Cookies help us provide, protect, and improve our services. They enable functionalities like remembering your preferences and measuring user activity. You can manage or disable cookies in your browser settings. However, disabling cookies may affect certain features or functionalities of the website.

5. User-Generated Content

If you post content (e.g., reviews or comments) on public areas of the Site, it becomes publicly accessible. We are not responsible for how others use this information.

6. External Links

Our website may include links to third-party sites. We are not responsible for the privacy or security practices of these external platforms. Please review their privacy policies separately.

7. Children's Privacy

Our Services are not intended for users under the age of 16. We do not knowingly collect personal data from children. If you believe a child has submitted personal information, please contact us for deletion.

8. Security and Retention

We take reasonable precautions to protect your personal information. However, no online transmission or storage is completely secure. We retain your information only as long as necessary for our business purposes or to meet legal requirements.

9. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access and update your personal information
- Delete your data
- Opt out of marketing communications
- Restrict or object to certain data processing

- Request data portability

To make any such request, please contact us at:

📍 Zeen Digital Solutions LLP
Sector 49, Gurgaon, Haryana, 122018

10. Updates to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal obligations. Updates will be posted on this page with the revised date.